



Date: March 25, 2020
To: All Authorized Trackmobile Distributors
From: Ralph Przybyszewski
Subject: Zephir Support During Italian Shutdown

As reported in the international media, the Novel Coronavirus (COVID-19) has continued to spread within Italy with significant impact on all daily activities, including manufacturing. On Saturday, the national government issues a decree mandating a two-week suspension of all non-essential production beginning on March 23, 2020. Pursuant to the terms of this government decree, the Zephir facility located in Modena is required to suspend all its operations until at least April 6, 2020.

The safety of our team members is a top priority, as well as supporting our distributor network during this challenging period. With this in mind, we have transitioned the Zephir team to a remote workforce over the last few weeks in order to support our products and customers in a safe and effective manner. The remote staff will work to provide support to our distributor partners and customers. Please understand that we have no support staff that the Zephir facility during this suspension period and will be unable to process any parts orders until the suspension is lifted.

We are in uncharted territory and will adapt to keep employees safe and support our customers to the best of our ability. We have a great team of employees and distributors, and will get through this together. Thank you and stay safe.

Best regards,

Ralph Przybyszewski

Group President